



iPad – General Setup Advice

To set up and use the iPad, students and families are encouraged to access the help information found online through <https://support.apple.com/en-au/contact>

You can also call Apple Support on 1300 321 456.

Students can access IT support in D10 between 7.30am - 4pm.

Outside those hours, please email for support: itsupport@cavendishroadshs.eq.edu.au

Getting started and backing up

These resources will help get you started:

- [iPad essentials and basics for setup and use](#)
- [Update the iPad to the current operating system](#)
- [Back-up and restore the iPad](#)
- [Redeem iTunes Gift Cards and content codes](#)

Apple ID

All students will be required to have an Apple ID, however children under the age of 13 cannot create their own, so you will have to make them an account under Family Sharing on your own Apple ID, the guide for which can be found here:

[Create an Apple ID for your Child under the age of 13](#)

For persons aged 13 and over, an Apple ID can be made at the sign in screen or app store on any Apple device or by this link:

[Create your Apple ID for ages 13 and over](#)

Apps and iBooks

Learn how to purchase and download Apps and iBooks:

- [App Store FAQs/App Purchasing and Download](#)
- [Enable/disable in-app purchasing](#)
- [iBook purchase and download](#)

Wi-fi

Learn how to connect your iPad to wi-fi:

- [Connect to a wi-fi network](#)



Cavendish Road State High School

Students

Learn how to link your iPad to school information and activities:

- Printing Guides – Work in Progress
- Email Setup Guides – Work in Progress

Parent controls and restrictions

Parents will need to set up the device with their own iTunes account to be able to access school texts and resources. This also allows you to set restrictions and parental controls.

- [Parent control settings](#)
- [Setting up family sharing](#)

Data and power use

Know your data limits for home Wi-Fi or mobile networks. If a monthly data limit is only 2GB, this may be used up quickly during large downloads.

All school Apps and iBooks have the file size next to them in the download list.

Security

For maximum security, ensure:

- the password or network key protection is enabled on home and mobile Wi-Fi networks
- privacy and parental restrictions are password protected
- the passcode is set so others may not access it.