



CAVENDISH ROAD
State High School
P&C ASSOCIATION
ABN: 17 927 063 785

Dear Parents & Carers

On behalf of the Cavendish Road SHS P&C Association, I would like to welcome your child to Year 7 in 2022. This can be an exciting yet daunting time as your child transitions from primary to secondary school. We hope to make the purchasing of uniforms as simple as possible by offering you the following options:

OPTION 1: [PLACE YOUR ORDER ONLINE](#) (No Appointment Necessary)

- Avoid the queues at our busiest time of year.
- Set up and pay using My Student Account (MSA). Minimise transaction fees by pre-loading your account using BPAY.
- Select collection date to receive a priority collection service.
- **Early bird rebate**, see FAQs for details on how you can receive a \$15 credit on your student's MSA account.

OPTION 2: [BOOK A FITTING APPOINTMENT](#) IN 2021 (Monday 8th to Saturday 27th November 2021)

- Prefer to try before you buy, beat the end of school rush?
- MUST prebook appointment via Microsoft Bookings.
- Strictly 15 minute appointments, so please anticipate sizing before you arrive
- Uniform items **will not** be available for purchase at your appointment. (MSA orders available for collection Transition Day or earlier).
- Sizes will be recorded by your fitting assistant to take home for you to order online via MSA

OPTION 3: [BOOK A FITTING APPOINTMENT](#) IN 2022 (Monday 17th to Friday 21st JANUARY 2022)

- Limited appointments available. MUST prebook appointment via Microsoft Bookings.
- Strictly 20 minute appointments, so please anticipate sizing before you arrive.
- Uniform items can be purchased and collected at your appointment.
- The \$15 rebate **will not** apply to purchases or online orders placed in January.

OPTION 4: PURCHASE OVER THE COUNTER (NOTE: NO APPOINTMENT, NO FITTING)

- Purchase over the counter during opening hours (there may be delays with this option).

To ensure the safety of our staff, only 1 x parent or carer can be present with the student at their appointment (no siblings allowed).

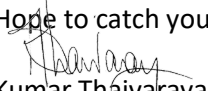
Collecting your online order

The following options are available for the collection of orders:

- ASAP – please allow at least 48 hrs after placing your order before collecting during opening hours.
- Uniform shop express lane on Saturday 20th November or Saturday 27th November.
- Send it home with my child on Transition Day, Tuesday 30th November.

Details on the above can all be found on our [website](#). More questions? Take a look at our FAQs below, otherwise drop an email to Mel, our friendly Uniform Shop Convenor at uniformshop.cavrd@gmail.com.

Hope to catch you all soon,


Kumar Thairarayan
P&C President

2022 YEAR 7'S FREQUENTLY ASKED QUESTIONS

Where is the Uniform shop?

Access is via Gate 4 on Cavendish Road, at the rear of the first building on your right (next to the Canteen).

What are the benefits of ordering online now?

- Your student can collect their online order on their Transition Day.
- Express lanes available during peak periods for collection of prepaid orders. Wait times reduced when the shop is busy (with over 1900 students this is not uncommon).
- In the event we run short of an item/size we will hopefully be able to have it in stock for you by early next year.
- You may be eligible to receive a \$15 rebate to your MSA account.

Want the 2022 Year 7 early bird online rebate?

To thank you for ordering online, you may receive a \$15 rebate back into the MSA account of your Year 7 student. To be eligible, the following requirements must be fulfilled:

1. Place online order under the account name of your Year 7 student (student numbers not required),
2. Purchase a formal hat,
3. Spend a minimum of \$300,
4. Place your order online by **Sunday 28th November** and collect your order by **Friday 3rd December** (your student will have the opportunity to collect their order during their **Transition Day** orientation).
5. Those eligible for a rebate will have the \$15 put into their MSA account by the end of term 4 2021.

Please note: If you purchase your items over the counter, or do not meet all the above requirements, you will not receive this rebate.

Can I make an appointment?

If you would prefer to 'try before you buy' please visit our website for instructions on how to book and available times for appointments. Please anticipate your sizes **prior** to your arrival as this will assist staff at your appointment. Size charts are also available on the website. Please also be aware of the restrictions in place due to Covid-19.

Suggested uniform quantities?

Every family situation is different but on average 2-3 tops (shirt/blouse) and 1-2 bottoms (short/skirt) are purchased for the formal uniform. Sports uniforms are worn 1 x full day and during class several times a week. Depending on class schedules more than one sports uniform may need to be purchased.

How do I order the correct colour sports bucket hat if I do not know their house yet?

The school will allocate students to houses later this term. If you select and pay for the size of the neutral bucket hat on your online order, we will put the correct colour in your pack. If we do not have the allocations before you collect, your student can collect it on Transition Day or the first day of school, so you don't need to come back in January to collect it.

I have heard some items are being phased out. Which ones are they?

The main change that will affect Year 7 students is the introduction of the school logo on the pockets of the formal shirts and blouses and the new sports uniform. All these items have a two-year phase in period. Old styles can be worn until the commencement of the 2023 school year.

Why are some sizes cheaper than others?

To clear excess stock in certain sizes as well as older style stock, we are currently running a stocktake clearance sale. Refer to the [Stocktake Clearance Price list](#) on our website for details.

Can I return my items?

To receive a full refund or exchange an item purchased either online or instore it must be returned within **one month** from the date of purchase, provided the items have:

- Original packaging,
- Tags attached,
- Have not been worn, soiled, marked, or washed, and
- Proof of purchase (e.g. print out of online order or sales docket/receipt).

Exchanges or refunds are not available for second-hand items purchased from the Uniform Shop. Items purchased in November or December of each year have until 31 January of the following year to return items for a refund or exchange, excluding items purchased at a discounted price. Full terms and conditions are available [here](#).